

Design Composite GmbH grants a guarantee of 10 years for respectively loss of impact strength or delamination, against exorbitant yellowing as well as loss of light transmission according to the terms and conditions stated below. The warranty is restricted to the customer and the order of the customer as indicated below:

Company:	
Address:	
Project name:	
Product name:	
Product description:	Composite panel
Invoice number:	
Quantity:	
Value:	
Date:	

Conditions:

1. This warranty applies exclusively to the panels mentioned above produced by Design Composite GmbH. The warranty is valid only if the panels are handled, stored, processed, installed and maintained according to Design Composite GmbH recommendations.
2. This warranty does not apply to sheets that have been abraded by or exposed to corrosive materials or chemicals and furthermore to sheets where the surface has been negatively affected by other environmental influences.
3. Any warranty claim hereunder has to be raised immediately after discovery of the defect within the warranty period by specifying the claim in writing and submitting it to Design Composite GmbH or an authorized third party. The written claim shall further include the original sales receipt which must contain name and address of the purchaser, the date of purchase, the complete product name, the lot number and the volume purchased. On request of Design Composite GmbH the claimant has to allow the material to be inspected on site and/or return the sheet to Design Composite GmbH for testing.
4. For the purpose of this warranty:
 - The yellowness index of the top layers will be determined according to ASTM E 313-96. Acceptance of a claim under this warranty required that the sample



sheet has a yellowness of more than Delta 15 in comparison with the originally specified value.

- The loss of light transmission depends 100 % on the used cover sheets. Loss of light transmission of the cover sheet of 10 % or less according to DIN 5036 shall not be accepted as a warranty.
- Design Composite GmbH guarantees against delamination of the facing sheets. Damages caused by water ingress or overloading due to not adequate installation systems, not adequate dilatation gaps, other influences, such as ozone or micro organism, any mechanical assaults as well as chemical attacks are excluded from this warranty. Installation systems have to be discussed with Design Composite GmbH.
- Design Composite GmbH reserves the right to investigate independently the cause of any failure.

5. If a claim under this warranty is justified, Design Composite GmbH will provide the purchaser with replacement material free of charge as follows:

Up to the 5 th year after date of purchase	replacement material	100 %
In the 6 th year after date of purchase	replacement material	75 %
In the 7 th year after date of purchase	replacement material	60 %
In the 8 th year after date of purchase	replacement material	45 %
In the 9 th year after date of purchase	replacement material	30 %
In the 10 th year after date of purchase	replacement material	15 %

If replacement material cannot be provided within a reasonable period of time, Design Composite GmbH may opt to refund the original purchase price paid to Design Composite GmbH according to the percentage indicated above under point 5.

6. This warranty shall be Design Composite GmbH's sole liability and all other claims for damages are excluded. This warranty is in lieu of any other warranties (except of title), written or oral, statutory, express or implied, including any warranty of merchantability or fitness of purpose.
7. The ten (10) years limited warranty shall be governed by the laws of Austria.
8. In case of disputes arising out of this warranty agreement the parties agree that the competent court in the provincial city of Salzburg shall have sole jurisdiction.



10 years warranty

This warranty is restricted to the above mentioned customer and to the terms and conditions laid down herein. Any amendments to this warranty agreement shall be valid only if they are made in writing and signed by both parties.

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Design Composite GmbH

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Customer

Kind regards,

